



## Registrant Policy

Effective 26 May 2025

**.myNIC**

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## 1. Introduction and Purpose

- 1.1 MYNIC is the Registry for the top-level Malaysian Internet Domain, “.MY”, whose core business is the registration of domain names, administration, and technical operation of the national domain name registry as well as promoting the development of the Domain Name System (‘DNS’) in Malaysia.
- 1.2 The purpose of this Policy is to set out the rules and regulations governing the application and/or the registration of .MY domain names with MYNIC. It also sets out the Registry rights to reject any application for a .MY domain name that infringes any trademark or any other intellectual property rights based on the existing Malaysian laws, regulations, and any other applicable policies.
- 1.3 The .MY domain name categories include .my, .com.my, .org.my, .net.my, .name.my, .edu.my, .gov.my, .mil.my, .biz.my, .<state>.my, .coop.my as well as any new categories that may be introduced by MYNIC, from time to time.

## 2. Scope

- 2.1 This Policy applies to all .MY domain name registration and must be complied with by both Registrars and Registrants including but not limited to all other policies that are made available in MYNIC's official website.

## 3. Definition of Terms

No.	Term	Definition
3.1	AIAC	Asian International Arbitration Centre.
3.2	Commission	means the Malaysian Communications and Multimedia (“MCMC”).
3.3	MCMC	Malaysian Communications and Multimedia Commission.
3.4	MYDRP	.MY Dispute Resolution Policy.
3.5	NEAP	Numbering & Electronic Addressing Plan published by MCMC.
3.6	Registrant	means the person or organisation that has applied for the domain name, as stated in the application form or an existing Registrant who maintains the registration of a domain name with MYNIC as a domain name holder.
3.7	Registrar	means the party appointed or accredited by MYNIC to offer Domain Name registration services.
3.8	Registry	means the top-level Malaysian Internet Domain, “.MY”, whose core business is the registration of domain names, administration, and technical operation of the national domain

No.	Term	Definition
		registry as well as promoting the development of the Domain Name System ('DNS') in Malaysia (i.e. MYNIC Berhad).

#### 4. General Principles

- 4.1 This Policy is developed in line with the .MY Domain Name Policy. As and when required, the Policy shall be updated accordingly to reflect any changes in either internal or external circumstances to avoid conflicts or inconsistencies.
- 4.2 The Policy shall be reviewed in its entirety on an annual basis or as and when required to ensure its contents' continued relevance and appropriateness.
- 4.3 The Registrant Policy contains proprietary information about MYNIC. The Registrant Policy and any of the information contained therein shall not be reproduced and/or disclosed under any circumstances without the express written permission of MYNIC.

#### 5. Overview of a Registrant Function

- 5.1 The Registrant is the registered domain name holder of a .MY domain name. This individual or entity holds the rights to use the domain name as long as the domain name remains active and continues to be renewed.
- 5.2 A domain name is based on subscription basis and is not absolutely owned by the Registrant. The rights to use the domain name may be revoked in the event the terms and conditions of the Registrant Agreement are not being adhered or if the domain name is not renewed upon its expiration.
- 5.3 The Registrant Policy is important to outline the rights and responsibilities of a Registrant to adhere in relation to the terms and condition of a .MY domain name usage.

#### 6. Application for Registration of Domain Names

Before registering a .MY domain name, the Registrant shall ensure:

- 6.1 The domain name applied is in compliance with the relevant Malaysian laws and regulations as well as MYNIC's policies, rules, and procedures in respect of .MY domain name registration.
- 6.2 The domain name applied for is not scandalous, indecent, obscene, offensive, or against the Malaysian public norms and values whether directly or indirectly in any manner whatsoever;

- 6.3 The registration or use of the domain name is not for any illegal and/or unlawful purposes and does not infringe rights of any party or any other intellectual property rights of a third party.
- 6.4 All information in the application for domain name(s) is complete, correct, and accurate as at the date of submission and shall always continue to update the domain contact information.

## 7. Available Domain Names for Registration

- 7.1 Second Level Domains (2LD) are those second level domain names open to all users subject to the eligibility criteria requirements in Paragraph 7 of this policy. An example is "abc.my".
- 7.2 Third Level Domains (3LD) are those third level domain names open to all eligible users subject to the eligibility requirements in Paragraph 8 of this policy. An example is "abc.com.my" and "school.edu.my".
- 7.3 Internationalized Domain Names are those Second Level Domains (2LD) in Jawi, Chinese and Tamil scripts which are open to all users. Examples of Internationalized Domain Names are **مليسيا.my**, **மலேசியா.my**, **马来西亚.my**.
- 7.4 Premium Domain Names are those .MY 2LD or 3LD domain names which are open to all users but are limited in quantity and command a higher value than non-premium (standard) domain names as further detailed in Paragraph 8.9 of this Policy.
- 7.5 The categories of .MY domain name are as stipulated in Table 1 below.

**Table 1: .MY Domain Names Categorization**

No.	.MY TLD	Purpose
1	<b>.my</b>	For all individuals, companies and organizations from any country with no geographic restriction.
2	<b>.com.my</b>	For commercial organizations/activities.
3	<b>.net.my</b>	For network-related organizations/activities.
4	<b>.org.my</b>	For non-profit or charitable organizations/activities.
5	<b>.name.my</b>	For all Malaysian citizens and non-Malaysians residing in Malaysia.
6	<b>.edu.my</b>	For Malaysian educational organizations.
7	<b>.gov.my</b>	For Malaysian government organizations.

8	<b>.mil.my</b>	For Malaysian military organizations only.
9	<b>.biz.my</b>	For business or commercial organizations/activities and SMEs.
10	<b>.&lt;state&gt;.my</b>	For state agencies, commercial organizations/activities and individuals residing in the states of Malaysia.
11	<b>.coop.my</b>	For Malaysian co-operatives organizations.
12	<b>.&lt;IDN&gt;.my</b>	Internationalized Domain Names (IDN) in Jawi, Chinese & Tamil.

## 8. Eligibility Criteria for .My Domain Name (2LD & 3LD)

### 8.1 Eligibility Criteria Applicable to .MY 2LD

- 8.1.1 The registration of .my 2LD is open to all individuals or entities from any country with no geographic restriction. This includes the Internationalized Domain Names (IDN) and Premium Domain Names (PDN).
- 8.1.2 Verification of the Registrant identity may be required by MYNIC to validate the registration of .MY domain name from time to time.
- 8.1.3 Notwithstanding the above, all applications for .my 2LD shall be subject to any further eligibility criteria or requirements specified by the Commission from time to time.

### 8.2 Eligibility Criteria for Third Level Domain Name (3LD)

- 8.2.1 To be eligible for a domain name in the **“.com.my”, “.net.my”** and **“.org.my”** 3LD, applicants must meet at least one of the following criteria:
  - 8.2.1.1 A company incorporated under the Companies Act 1965 or the Companies Act 2016, as the case may be;
  - 8.2.1.2 A business registered with the Registrar of Business pursuant to the Registration of Businesses Act 1956. For Sabah and Sarawak, the applicant shall be a business pursuant to Commercial License Ordinance 1948;
  - 8.2.1.3 A society registered pursuant to the Societies Act 1966;
  - 8.2.1.4 A foreign embassy or a foreign office approved by the Ministry of Foreign Affairs;

- 8.2.1.5 A representative office or regional office registered with the Ministry of International Trade and Industry;
- 8.2.1.6 A foreign company registered with the Companies Commission of Malaysia pursuant to section 332 of the Companies Act 1965 or section 562 of the Companies Act 2016, as the case may be;
- 8.2.1.7 Any professional firms, such as law, audit, architect and real estate firms registered either with or established in accordance with the respective statute or body governing that professional firm;
- 8.2.1.8 A Malaysian statutory body or organization established pursuant to statute, for example a sports organization established pursuant to the Sports Organization Act 1997, farmer's organization pursuant to the Farmers' Organization Act 1973;
- 8.2.1.9 A trade union established pursuant to the Trade Union Act 1959;
- 8.2.1.10 A trustee company incorporated pursuant to the Trustees Incorporation Ordinance 1952;
- 8.2.1.11 A religious entity approved or accredited or registered by the relevant body from the relevant Government Religious Department;
- 8.2.1.12 Parents Teachers Association pursuant to *Kaedah-Kaedah Persatuan Ibubapa - Guru-guru 1973*;
- 8.2.1.13 Government aided primary and/or secondary schools (including vocational schools);
- 8.2.1.14 Polytechnics under the Ministry of Education administration;
- 8.2.1.15 Universities under the administration of the Ministry of Education pursuant to the Universities and University Colleges Act 1971;
- 8.2.1.16 Maktab Rendah Sains Mara (MRSB) under the administration of MARA, pursuant to the Majlis Amanah Rakyat Act 1966;
- 8.2.1.17 Private schools established or licensed pursuant to the Education Act 1961;
- 8.2.1.18 Private higher educational institutions established or licensed pursuant to the Private Higher Educational Institutions Act 1996;

- 8.2.1.19 Educational institutions accredited/registered by a relevant Government department/agency;
  - 8.2.1.20 Federal Government department or agency;
  - 8.2.1.21 State Government department or agency; or
  - 8.2.1.22 Local authority department or agency.
- 8.2.2 To be eligible for a domain name in the “.biz.my” 3LD, the applicants must at least meet one of the following criteria:
- 8.2.2.1 A company incorporated under the Companies Act 1965 or the Companies Act 2016, as the case may be;
  - 8.2.2.2 A business registered with the Registrar of Business pursuant to the Registration of Businesses Act 1956. For Sabah and Sarawak, the applicant shall be a business pursuant to Commercial License Ordinance 1948;
  - 8.2.2.3 A business granted with licence or permit under the Local Government Act 1976
  - 8.2.2.4 A society registered pursuant to the Societies Act 1966;
  - 8.2.2.5 A foreign embassy or a foreign office approved by the Ministry of Foreign Affairs;
  - 8.2.2.6 A representative office or regional office registered with the Ministry of International Trade and Industry;
  - 8.2.2.7 A foreign company registered with the Companies Commission of Malaysia pursuant to section 332 of the Companies Act 1965 or section 562 of the Companies Act 2016, as the case may be;
  - 8.2.2.8 Any professional firms, such as law, audit, architect and real estate firms registered either with or established in accordance with the respective statute or body governing that professional firm;
  - 8.2.2.9 A Malaysian statutory body or organization established pursuant to statute, for example a sports organization established pursuant to the Sports Organization Act 1997, farmer’s organization pursuant to the Farmers’ Organization Act 1973;



- 8.2.2.10 A trade union established pursuant to the Trade Union Act 1959;
- 8.2.2.11 A trustee company incorporated pursuant to the Trustees Incorporation Ordinance 1952;
- 8.2.2.12 A religious entity approved or accredited or registered by the relevant body from the relevant Government Religious Department;
- 8.2.2.13 Parents Teachers Association pursuant to *Kaedah-Kaedah Persatuan Ibubapa - Guru-guru* 1973;
- 8.2.2.14 Government aided primary and/or secondary schools (including vocational schools).
- 8.2.2.15 Polytechnics under the Ministry of Education administration;
- 8.2.2.16 Universities under the administration of the Ministry of Education pursuant to the Universities and University Colleges Act 1971;
- 8.2.2.17 Maktab Rendah Sains Mara (MRSM) under the administration of MARA, pursuant to the Majlis Amanah Rakyat Act 1966;
- 8.2.2.18 Private schools established or licensed pursuant to the Education Act 1961;
- 8.2.2.19 Private higher educational institutions established or licensed pursuant to the Private Higher Educational Institutions Act 1996;
- 8.2.2.20 Educational institutions accredited/registered by a relevant Government department/agency;
- 8.2.2.21 Federal Government department or agency;
- 8.2.2.22 State Government department or agency; or
- 8.2.2.23 Local authority department or agency.

### 8.3 Eligibility Criteria Applicable to .NAME.MY 3LD

- 8.3.1 The eligibility criteria for the domain name **"name.my"** 3LD is for individual registration and must meet at least one of the following criteria:
- 8.3.1.1 an individual of eighteen (18) years of age or above and holder of a Malaysian NRIC;
  - 8.3.1.2 An individual of eighteen (18) years of age or above living outside of Malaysia and holding a valid Malaysian NRIC; or
  - 8.3.1.3 A foreign individual of eighteen (18) years of age and above with proof of residence in Malaysia and a valid passport.

### 8.4 Eligibility Criteria Applicable to .<STATE>.MY 3LD

- 8.4.1 The eligibility criteria for the 3LD domain name "<state>.my" must meet one of the following criteria:
- 8.4.1.1 Federal Government department or agency;
  - 8.4.1.2 State Government department or agency;
  - 8.4.1.3 local authority department or agency;
  - 8.4.1.4 statutory bodies;
  - 8.4.1.5 an individual of eighteen (18) years of age or above and holder of a Malaysian NRIC, with his/her residential address in the State;
  - 8.4.1.6 a foreign individual of eighteen (18) years of age and above with a valid passport and with proof of residence in the State;
  - 8.4.1.7 a company or organization with its registered address in the State, or where it fulfils any applicable eligibility criteria set by the State Government; or
  - 8.4.1.8 in any other case, applicants who are duly authorised by the relevant State Government.
  - 8.4.1.9 Notwithstanding the above, all applications for state domain names may be made subject to any further eligibility criteria or requirements by the relevant State from time to time.

*Note: "State" in domain name "<state>.my" is referring to fourteen (14) states in Malaysia, "Johor", "Melaka", "Negeri Sembilan", "Selangor", "Perak", "Penang", "Perlis", "Kedah", "Kelantan", "Terengganu", "Pahang", "Sabah", "Sarawak" and "Wilayah Persekutuan Kuala Lumpur", "Wilayah Persekutuan Labuan", and "Wilayah Persekutuan Putrajaya" by themselves or with variations, whichever authorized by the relevant states or federal territories via letter of authorization issued by the State Secretary or State General of the Ministry of Federal Territories.*

Note: The "<state>.my" 3LD is for the Federal, or State Government, and local authorities, including statutory bodies, agencies, and individuals with proof of residence in the State, as well as companies and organizations with their registered addresses in the State or authorised by the relevant State.

## 8.5 Eligibility Criteria Applicable to .EDU.MY 3LD

8.5.1 The eligibility criteria for 3LD domain name **".edu.my"** is for educational institutions which are located in Malaysia must meet at least one of the following criteria:

- 8.5.1.1 Government aided primary and/or secondary schools (including vocational schools);
- 8.5.1.2 polytechnics under the Ministry of Education's administration;
- 8.5.1.3 universities under the administration of the Ministry of Education pursuant to the Universities and University Colleges Act 1971;
- 8.5.1.4 Maktab Rendah Sains Mara (MRSB) under the administration of MARA, pursuant to the Majlis Amanah Rakyat Act 1966;
- 8.5.1.5 private schools established or licensed pursuant to the Education Act 1961;
- 8.5.1.6 private higher educational institutions established or licensed pursuant to the Private Higher Educational Institutions Act 1996; or
- 8.5.1.7 educational institutions accredited/registered by a relevant Government department/agency.

## 8.6 Eligibility Criteria Applicable to .GOV.MY 3LD

8.6.1 The eligibility criteria for the 3LD domain name **".gov.my"** is for Malaysian Federal or State Government or local authorities, and their departments and agencies, including statutory bodies.

- 8.6.1.1 Federal Government department or agency;
- 8.6.1.2 State Government department or agency;
- 8.6.1.3 local authority department or agency; or
- 8.6.1.4 statutory bodies.

## 8.7 Eligibility Criteria Applicable to .MIL.MY 3LD

- 8.7.1 The .mil.my 3LD is for Malaysian government military organizations.
- 8.7.2 To be eligible for a domain name in the .mil.my 3LD, applicants shall be a department or agency of the Ministry of Defence of the Government of Malaysia.

## 8.8 Eligibility Criteria Applicable to .COOP.MY 3LD

- 8.8.1 The .coop.my 3LD is for Malaysian co-operatives organizations.
- 8.8.2 To be eligible for a domain name in the .coop.my 3LD, applicants shall be a co-operative registered under Suruhanjaya Koperasi Malaysia (SKM) and pursuant to Co- Operative Societies Act 1993.

## 8.9 Eligibility Criteria Applicable to Premium Domain Name (PDN)

- 8.9.1 The premium 2LD or 3LD, as the case may be, is for registrations by Malaysian and foreign organizations or individuals.
- 8.9.2 The eligibility criteria for Premium Domain Name (PDN) must meet at least one of the following criteria:
  - 8.9.2.1 single letter and number;
  - 8.9.2.2 two (2) letters, numbers & combination of both;
  - 8.9.2.3 three (3) letters, numbers & combination of these; or
  - 8.9.2.4 top keywords such as English dictionary words, Malay dictionary words, Places, Words end with .my, People names.
- 8.9.3 PDN is applicable for the following categories only **".my", ".com.my", "biz.my" ".net.my" , ".org.my"**

- 8.9.4 PDN are limited in quantity and command a higher value than non-premium (standard) domain names due to special features mentioned above.
- 8.9.5 MYNIC may at any time add or modify or removed names to the list of PDN from time to time.
- 8.9.6 MYNIC reserves the right to determine the value for PDN registration and renewal fees.

## 9. Controlled Domain Names

### 9.1 Reserved Names

Reserved Domain Names are those .MY Second Level Domain (2LD) and Third Level Domain (3LD) which are reserved by MCMC from time to time. The effect of reservation is that the domain name shall be unavailable for registration by the public, until such time as MCMC determined that it is appropriate to release it.

### 9.2 Sensitive Names

In line with the NEAP, the .MY domain name application that deemed to be sensitive to the Malaysian public, obscene, scandalous, indecent, offensive, or contrary to the Malaysian public norms or Policy shall not be allowed to be registered. This list of names will be periodically reviewed to keep up with societal changes and popular culture.

### 9.3 Regulated Names

Regulated names are names prescribed by statute, which may only be used subject to the necessary qualifications, consents, licenses and/or permissions having been obtained from the relevant Government ministry, department, agency or regulatory authority, as may be applicable to MYNIC.

## 10. .MY Domain Name Lifecycle

- 10.1 A Domain name lifecycle refers to the phases that a domain name goes through from registration to deletion. The .MY domain name lifecycle are as follows.

- 10.1.1 **Available:** While a domain name is in this phase, it can be registered by any person or organization based on the eligibility criteria requirement as stated in Paragraph 5, 6 and 7 of this Policy. The available .MY domain names can be applied through appointed Registrars and the domain name registration process is based on a first-come, first-serve basis. Registrant must ensure that the information submitted for the registration is complete, correct, and accurate.

- 10.1.2 **Verification:** MYNIC shall verify that the application does not fall within the definition of Reserved or Sensitive Names (e.g. obscene, scandalous, indecent, offensive) as further explained in Paragraph 8 and 9 of this Policy. In addition, MYNIC shall also cross check the application based on the eligibility criteria requirement.
- 10.1.3 **Registration Period (1 to 10 years):** The domain name registration period ranges from a minimum of one (1) year to a maximum of ten (10) years. Throughout this duration, the domain name remains active, allowing changes to contact information, Registrant details, and nameservers. It is also permissible to transfer the domain name to another Registrar. The Registrant has the flexibility to renew the domain name for a period ranging from one (1) to ten (10) years, depending on the remaining eligible years. A renewal reminder notice will be sent by the Registrar to the Registrant, as a notification to renew the domain name before it reaches its expiration date. For domain name deletion request before it expires, the domain name will be immediately placed in the Redemption Grace Period of 30 days, followed by a Pending Delete period of 5 days.
- 10.1.4 **Auto Renew Grace Period (Up to 45 days):** If the domain name is not renewed before the expiration date, it will enter this period, where it allows the Registrant to renew the domain name without incurring additional fees, offering a grace period after the expiration date to secure the domain name without the immediate risk of loss. The length of this period varies depending on the Registrars, with up to 45 days for domain name holders to pay for the domain name renewal. During this period, the domain name may either remain active or become suspended, depending on the Registrar. As this period starts, MYNIC will temporarily extend the Registrant's domain's expiry date to one year, reflected as 'auto renew period' in WHOIS domain status.
- 10.1.5 **Redemption Grace Period (30 days):** If the domain name is not renewed during the Auto Renew Grace Period, the domain name will move to the Redemption Grace Period for 30 days. During this period, the domain name can still be renewed with the Registrar. However, a redemption fee will be charged in addition to the renewal fee for one year. The redemption fee may vary between the Registrars. During this period, the domain name will become suspended (server hold) and other services associated with the domain name such as the website and email address will cease to function.
- 10.1.6 **Pending Delete (5 days):** After the Redemption Grace Period, the domain name will move to the Pending Delete period for 5 days. During this period, the domain name can no longer be restored, modified or transferred.

10.1.7 **Deleted:** Once the Pending Delete period ends, the domain name will be deleted and becomes publicly available for new registration on a first – come, first – served basis.

## 11. Transfer Policy

11.1 The Registrant shall observe the principles laid out in the Transfer Registrar Policy. This policy sets forth the requirements for Registrars and Registrants to comply when a Registrant wishes to transfer a domain name from one Registrar to another.

## 12. Change Of Registrant

12.1 Registrants have the option to transfer their domain name registration to another Registrant, provided they meet the eligibility criteria outlined in Paragraphs 6, 7, and 8 of this Policy.

12.1.1 Change of Registrant refers to any change of the following:

12.1.1.1 Registrant first name, last name

12.1.1.2 Registrant personal identification number or passport

12.1.1.3 Registrant organization name

12.1.1.4 Registrant organization number

12.1.1.5 Registrant email address

12.1.1.6 Administrative Contact email address if there is no Registrant email address.

12.1.2 The changes are subject to verification procedure implementation.

12.1.3 The new Registrant must enter into a Registrant Agreement.

## 13. Domain Name Dispute Resolution

13.1 A domain name dispute means a dispute between the Registrant of a “.MY” domain name and a third party over the registration and/or use of a .MY domain name. The AIAC are the dispute resolution providers that administer the .MY domain name disputes.

13.2 The Panel is authorized under the ICANN to provide dispute resolution services in relation to generic top-level domain names. The Complainant may initiate the dispute resolution

proceeding by filing a complaint with AIAC who shall administer the entire dispute resolution proceeding.

- 13.3 The Registrant and the Complainant are encouraged to explore the possibility of having the Domain Name dispute settled through negotiation, mediation, conciliation, or any other alternative dispute resolution process before commencing a Proceeding.
- 13.4 MYNIC shall not participate in any dispute between the Registrant and any other parties regarding the registration and/or use of the Domain Name. The Registrant shall not name MYNIC as one of the parties in the proceeding.
- 13.5 The outcome of the dispute shall be a decision on whether the .MY domain name in question is to be retained by the Registrant, transferred to the Claimant or to be deleted. No other award for damages can be made by AIAC. MYNIC does not play any role in the dispute resolution process other than to enforce the decisions of the Panel.
- 13.6 If either Party is not satisfied with the decision of AIAC, they may commence a Court action or any Alternative Dispute Resolution process in respect of the subject matter of the Proceeding, and in doing so, the Parties must provide MYNIC with official documentation pertaining to the Court action or the Alternative Dispute Resolution process.

#### **14. Registrant Agreement**

- 14.1 This Policy is to be read together with the Registrant Agreement which sets forth the terms and conditions which govern the registration and/or renewal of the .MY domain name.

#### **15. Conflict Or Inconsistencies**

- 15.1 If there is any conflict or inconsistency between the terms and conditions of this Policy and the provisions in the Registrant Agreement, the terms and conditions of this Policy shall prevail.

#### **16. Review Of Policy**

- 16.1 Modification may be necessary, among other reasons, to maintain compliance with laws and regulations and/or accommodate organizational changes within MYNIC. As such, this Policy shall be reviewed in its entirety on an annual basis or as and when required to ensure the continued relevance and appropriateness of its contents.