.mynic

.MY DOMAIN OUTAGE

SERI KEMBANGAN, Selangor, 16th June 2018 - MYNIC received a report of .my domain services intermittent outages late last night.

Our technical team acted upon the report and are working together with Internet Assigned Numbers Authority (IANA) and Verisign to resolve the problem. As part of the resolution to the problem, MYNIC's DNSSEC key was refreshed and pushed to IANA servers.

It is our highest priority to restore affected services as quickly as possible.

No breach of customers' data took place in this incident.

As of 3pm today, the .my domain service has been restored by MYNIC, but the availability of some .my sites will take more time to be restored as DNS servers cycles its cache.

We are actively monitoring the situation with the assistance of SKMM and we will revert with status updates as and when such is necessary.

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MYNIC at a GLance

MYNIC is an agency under the Ministry of Communications & Multimedia Malaysia (KKMM) and regulated by the Malaysian Communications and Multimedia Commission (SKMM).

MYNIC is the sole administrator for web addresses that ends with .my in Malaysia. As the national level domain name, MYNIC provides Malaysian organizations and individuals their unique brand identity on the Internet. We register a wide range of domain names i.e. .my, .com.my, .org.my, .net.my, .edu.my, .gov.my, .mil.my and .name.my.

Website	www.mynic.my
Facebook	MYNIC Berhad
Twitter	@mynicberhad
Instagram	@mynicberhad

For media enquiries, please contact:
Brand & Communications Department at brandcomm@mynic.my or 03-89435510 (ext. 104) / 013 3074483

GLOSSARY

MYNIC

MYNIC Berhad, an agency under the Ministry of Communications and Multimedia Malaysia (KKMM), provides domain services for .my and related services which gives Malaysian organizations and individuals their unique identity on the internet and its ecosystem.

KKMM

Ministry of Communications & Multimedia aims to provide a comprehensive and inclusive communication infrastructure, developing digital economy and strengthening creative industries as well as deepening and widening the delivery and dissemination of information, strategically.